Winter 2021



INSIGHT

A Few Words From Our CEO

On behalf of the staff,

Management Team, Supervisory

Committee and Board of

Directors, I want to wish you and your family all the best in 2021, starting with hopes for a pandemic-ending vaccine. School employees, parents, and first-responders in every field have my special thanks and great admiration for their incredible efforts and successes big and small during 2020.

In an effort to allow hardworking school employees to not just survive, but THRIVE in 2021, we are introducing an innovative school employee benefit called MyPayNow. This new app-based product is an exclusive collaboration between PayActiv, the leader in the Earned Wage Access industry and East County Schools FCU.

MyPayNow is a free service offered by ECSFCU for ECSFCU members, to provide school employees fee-free access to their "Earned Unpaid Wages" up to \$1,000 each month, prior to payday.

Whether this service is used to relieve financial stress caused by a once-a-month paycheck system, or used strategically to make semimonthly mortgage payments in order to shorten the life of your home loan without increasing your monthly mortgage payment, this new benefit from ECSFCU could save our school district member-owners hundreds - if not thousands - of dollars annually, and it is completely free.

MyPayNow ... AskUsHow

Happy New Years, and I hope to "C U" soon,

Steven A. Devan
President & Chief Executive Officer



EAST COUNTY SCHOOLS FEDERAL CREDIT UNION



Shred Day is Back

Join us on Saturday, January 30th from 9:00 am-noon for a FREE Shred Day!

This event is open to all members and school district employees. Bring your boxes (8 maximum) to our El Cajon Branch and watch as your sensitive documents are shredded on-site. In order to keep everyone safe at the event, we ask that you please not attend if you aren't feeling well. For those in attendance, please wear a mask that covers your nose and mouth and maintain six feet of social distancing from others.

Move Your Auto Loan to ECSFCU and Get \$100!

Is saving money at the top of your resolutions list? We're here to help. For a limited time, when you bring us your auto loan from another lender, we'll give you \$100* -- just because! Put that money aside for a rainy day or save it for the perfect night in. No matter what you use the money for, you'll be glad you made the move to ECSFCU! Plus, as an added bonus, make no payments for up to 90 days!*

Get pre-approved online now at EastCountySchools.org!

*See credit union for details



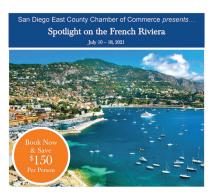
WIN a fully paid trip to the French Riviera or a tour of U.S. National Parks!

We are feeling confident in the safety of travel by July 2021 and have finalized our Educator Tour trip destinations. Our travel insurance covers all pandemic-related and change-of-mind cancellations. All members and non-members are welcome to join in this East County Chamber, ECSFCU sponsored annual tradition.

This year's scheduled trips are:

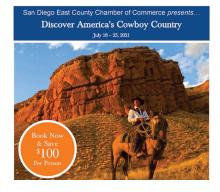
July 10-18, 2021 -- French Riviera

Uncover the chic resorts, sun-soaked beaches, and elegant allure that attracts the rich and famous to Nice, France.



July 18-25, 2021 -- US National Parks

Journey through the stunning views of Yellowstone, Grand Teton, and Mt. Rushmore in the American West.



Learn more via an *Information Meeting* on January 20th or February 24th at 6:00 pm. Call **619-588-1515** or check our website for the status of in-person vs. Zoom meetings.

To say "thank you" to all East County Schools FCU member-owners, we will be conducting a drawing to send a lucky ECSFCU member-owner on one of these two July trips. Contest rules and information, along with a short online survey that is required for entry into this contest, will be found online beginning January 4, 2021. New credit union members are welcome – join and complete the survey by February 8, 2021.



Annual Meeting and Board of Director Elections

Wednesday, February 17, 2021, at 5:15 pm

Due to the COVID-19 pandemic, the East County Schools FCU 2020 Annual Meeting will be held virtually via Zoom on **Wednesday, February 17, 2021** at 5:15 pm. All ECSFCU member-owners are welcome to join. This is the perfect opportunity to receive an update on the state of your credit union from the comfort and safety of your home.

Information on how to connect to the Zoom meeting will be on our website home page or type "annual meeting" into our search bar.

The Annual Meeting will include the results of our Board of Director Elections. Election ballots and voting information will be distributed in January. All ballots must be received by Friday, February 12, 2021. We encourage your participation in the election process and look forward to Zooming with you on February 17!

It is now even easier to communicate with our ECSFCU Member Service staff.

You've asked, and we listened. Our main phone number, 619-588-1515, can now accept texts and our member service representatives can communicate with you that way during business hours. Remember, please do not text us confidential information

- Text APPLY for a loan application link
- Text RATES for our current savings or loan rates
- Text JOIN for a membership application link



Meet Ashley!

While we continue with half our staff working from home each week, Ashley is the voice on the phone who directs member calls to our virtual staff. Her favorite thing is when members recognize her voice, say "hi", and ask about the staff in the branch. Naturally upbeat and friendly, Ashley loves when regulars call who she misses seeing in person, and when members come into the branch and ask to meet her. In her pre-COVID days, you could find her attending pop-culture conventions like Comic-Con, bonfires, bowling, and exploring San Diego. ECSFCU is grateful for staff like Ashley, who strives to have a



personal connection with members, even when we can't all be in person!

Two Easy Tasks that Keep Your Financial Affairs in Order



Add or Update your Beneficiaries on all your Financial Accounts

Relationships change over time – but do your credit union accounts reflect those changes? Print the Account Information Change Form from our website and drop it off or mail it in. Call 619-588-1515 to ask if your information is current.

Complete a Recent Transaction for Every Account

Accounts go dormant when not used. Accounts

that normally don't have fees may start incurring fees, and eventually the funds from dormant accounts get sent to the State of California treasury department. This is called escheatment. The funds sit in unclaimed property funds. This can happen to an account even if you use OTHER accounts at that institution regularly. Make a deposit or withdrawal from each of your accounts. You can set a \$1 direct deposit to accounts you rarely use to keep them active.



Don't Be a Victim of Fraud

It seems as though scammers are getting sneakier and sneakier these days. Be sure to keep your identity safe! Remember to protect your PIN when using your debit card, use your debit card as a credit card when possible, and properly dispose of sensitive documents that main contain sensitive information such as your social security or account numbers. ECSFCU will never call and ask for this information over the phone.

Faster Tax Refunds

Got plans for your tax refund? See it up to three weeks sooner by choosing Direct Deposit when you file your return. Funds will be accessible immediately upon deposit into your account. Simply give your tax provider your 14 digit account number and ECS routing number: 322276509



Holiday Closings

Martin Luther King Jr. Day – Monday, January 18th

President's Day – Monday, February 15th



El Cajon - Main Office 1069 Graves Avenue, Suite 100 El Cajon, CA 92021-4573 Monday - Friday: 9 a.m. - 5 p.m.

TEMPORARILY CLOSED **La Mesa Village** 8313 La Mesa Blvd.

La Mesa, CA 91942-0217 Monday - Friday: 11 a.m. - 5 p.m.

Credit Union to You (CU2U)

Your office or nearby place of business Monday - Friday: 9 a.m. - 5 p.m. 619-588-1515 Call to schedule

Phone (619) 588-1515 | Fax (619) 588-2197 www.EastCountySchools.org



